



QUARTERLY REPORT

January – March 2026

Statewide Information & Referral Report

QUARTER AT A GLANCE

Wyoming 211 and its related programs—ADRC, Kinship, and CommuniCare—handled 1,349 interactions and provided 1,077 referrals statewide during Q1 2026.

Prepared for program, community, and stakeholder review

Executive Summary

This report provides a concise view of statewide information and referral activity during the first quarter of 2026. It combines service interactions, referrals, presenting needs, online resource-search activity, program-level referral patterns, and the size of the statewide resource database.

1,349

Total interactions

Contacts and service-navigation activity

1,077

Total referrals

Connections to a specific service or resource

79.8%

Referral rate

Referrals as a share of interactions

18,483

Search engine users

Users recorded during Q1

DEFINITIONS THAT MATTER

An interaction is a contact with Wyoming 211 or related navigation/case-management activity. A referral is a connection to a specific service or resource. Because navigation and case management can involve planning, coordination, and follow-up, interactions can include more activity than a simple call count.

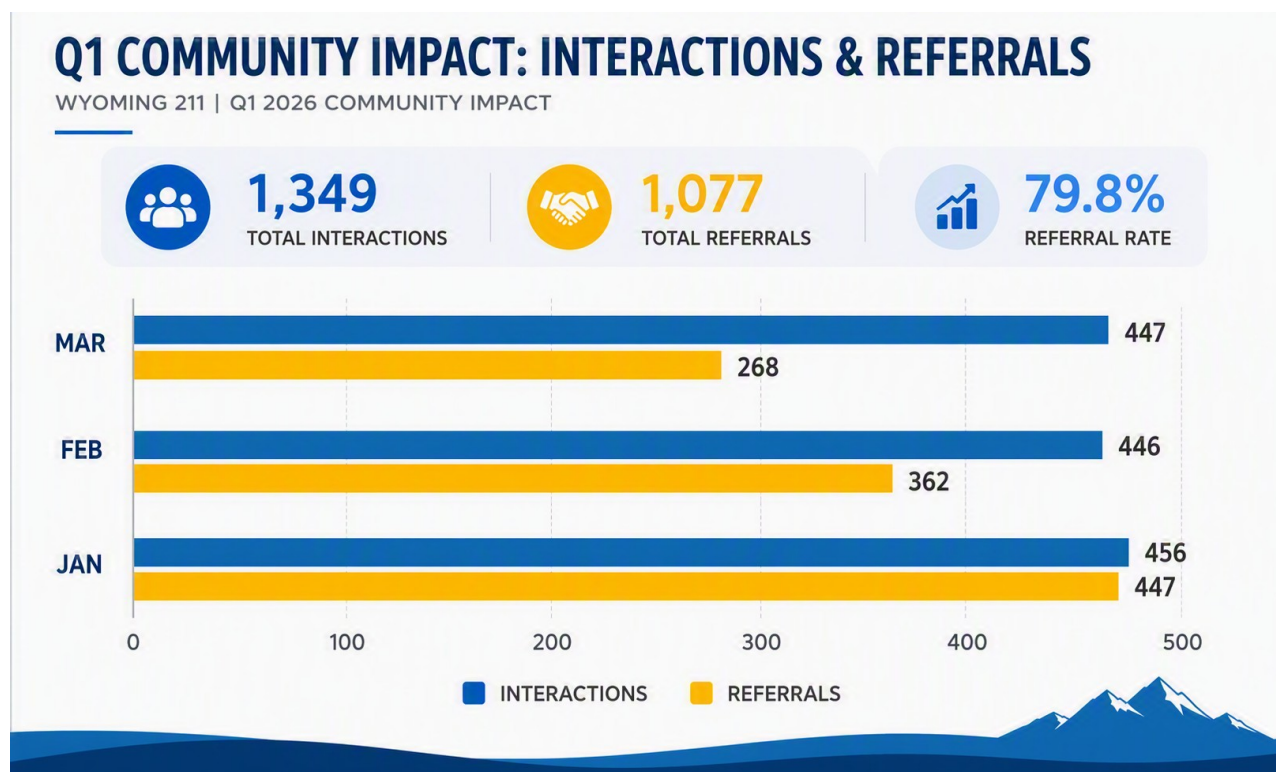
Report guide

- Community impact: statewide interactions and referrals, followed by county-level distribution.
- Needs and searches: the service needs most often associated with referrals and the resources users searched for online.
- Program snapshots: referral patterns for ADRC, CommuniCare, and Kinship Connections.
- Database: the statewide resource inventory as of March 31, 2026.

01 | COMMUNITY IMPACT

Interactions & Referrals

This chart shows the quarter's statewide activity by month. Interactions represent contacts and navigation activity; referrals represent connections to specific services or resources. Viewing both measures together helps the reader see how activity and service connections moved from January through March.



KEY TAKEAWAY

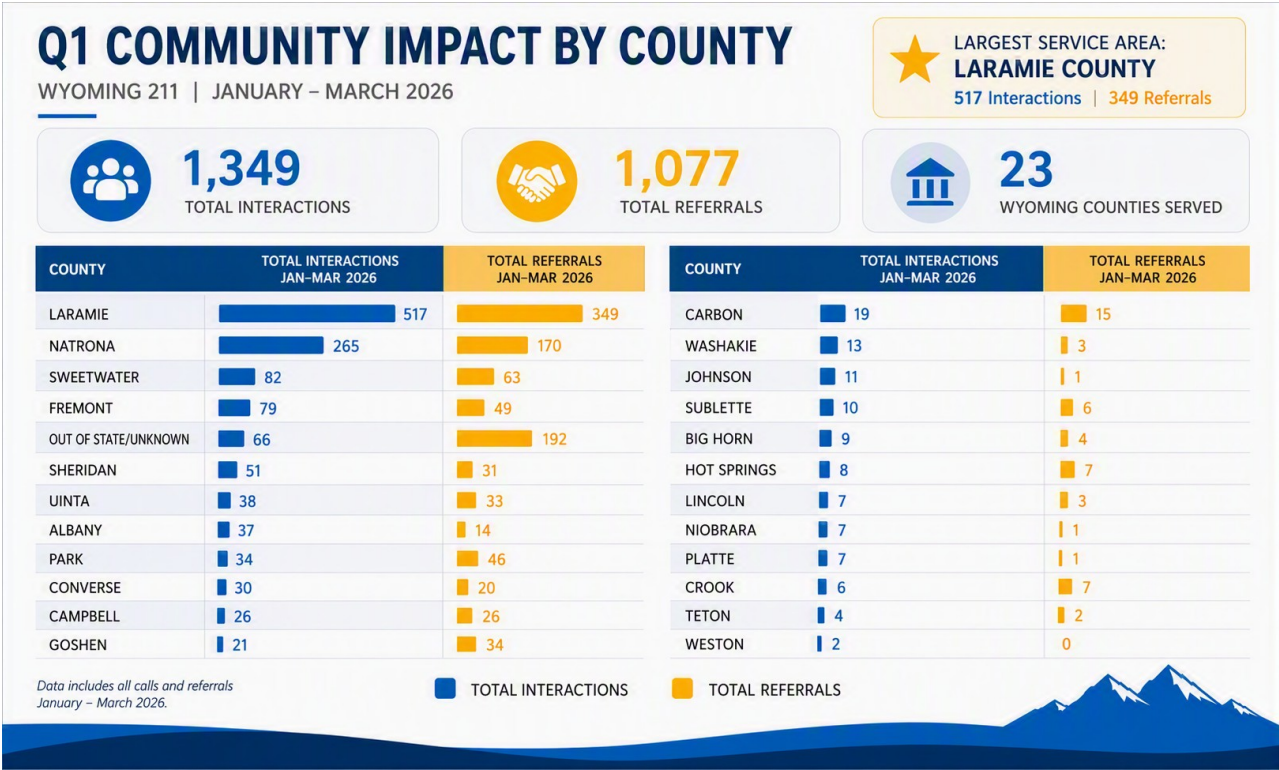
Q1 closed with 1,349 interactions and 1,077 referrals statewide. January had the highest interaction count (456), while March had the lowest referral count (268). The quarter-level referral rate shown in the graphic is 79.8%.

How to read this chart

- Compare the blue and gold bars within each month to see how many interactions resulted in referrals.
- The monthly counts should be read as activity during that month; the KPI totals summarize the full quarter.

Activity by County

This view distributes the statewide total across Wyoming’s counties and identifies where interactions and referrals were concentrated. The chart lists all 23 counties served and highlights the largest service area.



Top Presenting Needs

This chart ranks the presenting need categories associated with the 1,077 referrals made statewide during Q1. It helps readers understand what types of assistance people were seeking when they were connected to resources.



KEY TAKEAWAY

Financial Assistance & Benefits was the leading presenting need with 300 referrals, followed by Housing & Shelter with 183. Together, those two categories represent 483 referrals—nearly 45% of the quarter’s 1,077 referrals.

How to read this chart

- The ranking is based on total referrals, not the number of unique people.
- The remaining categories show a broad range of needs, including transportation, family services, primary care, senior services, legal services, food security, disability services, and others.

Search Engine Statistics

The online search section shows how people used the Wyoming 211 resource-search engine during the quarter and which needs were searched most often. The quarter recorded 18,483 users, 4,388 searches, and 5,139 page views.



KEY TAKEAWAY

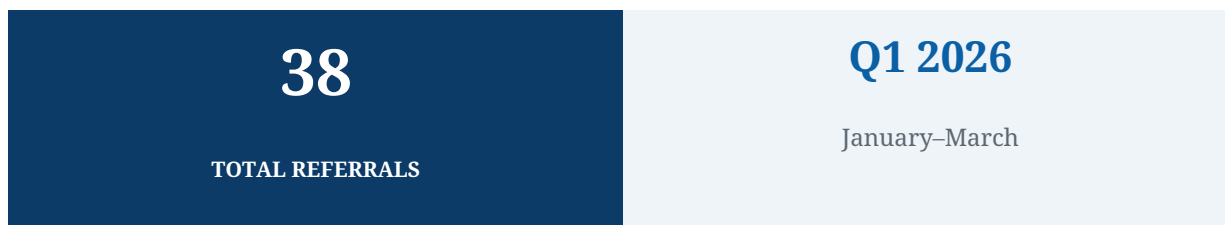
Rent Payment Assistance was the most searched need, with 205 searches, followed by Utility Service Payment Assistance with 143. The chart’s highlighted insights also point to strong demand for housing-related assistance and basic-needs resources.

How to read this chart

- Use the ranking to identify the specific resources people were actively seeking online.
- The search counts measure search activity, while the user and page-view figures describe overall site usage; these are different measures and should not be added together.

ADRC

The ADRC chart shows the leading presenting needs among referrals made through the program during January–March 2026. The program recorded 38 total referrals for the quarter.



TOP PRESENTING NEEDS

WYOMING ADRC | JANUARY – MARCH 2026



38

TOTAL REFERRALS
JANUARY – MARCH 2026

PRESENTING NEED CATEGORY		TOTAL REFERRALS
 Financial Assistance & Benefits		9
 Home Health & Nursing Services		7
 Disability Services		5
 Senior & Older Adult Services		4
 Housing & Shelter		4
 Primary Care & Specialists		4
 Transportation		3
 Unspecified		1
 Hospital Inpatient Care		1

WHAT STANDS OUT

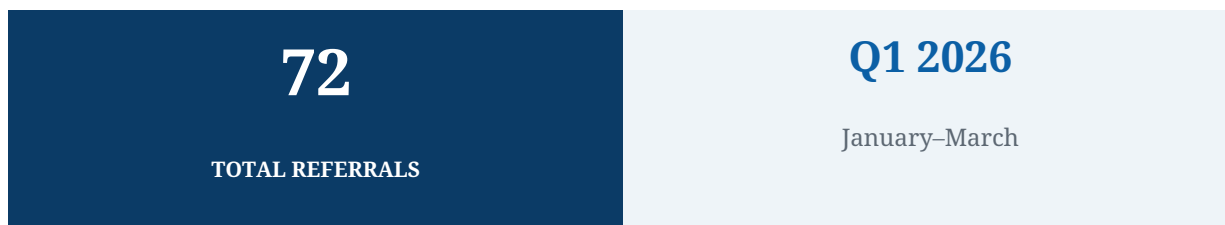
Financial Assistance & Benefits led ADRC referrals with 9, followed by Home Health & Nursing Services with 7 and Disability Services with 5.

Referral mix

- Financial Assistance & Benefits: 9 referrals.
- Home Health & Nursing Services: 7 referrals.
- Disability Services: 5 referrals.
- Senior & Older Adult Services, Housing & Shelter, and Primary Care & Specialists: 4 each.

CommuniCare

The CommuniCare chart summarizes the program's top presenting needs for Q1 and shows how referrals were distributed across service categories.



TOP PRESENTING NEEDS

WYOMING COMMUNICARE | JANUARY – MARCH 2026



72

TOTAL REFERRALS
JANUARY – MARCH 2026

PRESENTING NEED CATEGORY		TOTAL REFERRALS
 Housing & Shelter		12
 Food Insecurity & Nutrition		11
 Disability Services		10
 Senior & Older Adult Services		9
 Legal & Protective Services		7
 Youth Services		6
 Family Services		5
 Primary Care & Specialists		5
 Mental Health Services		4
 Jobs & Training		3

WHAT STANDS OUT

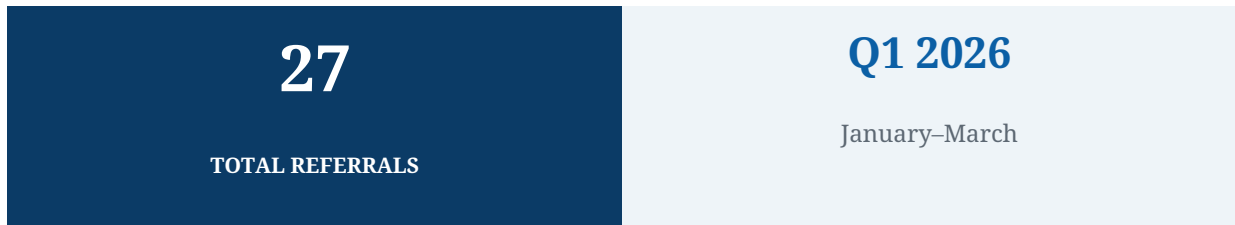
Housing & Shelter was the largest category with 12 referrals, closely followed by Food Insecurity & Nutrition with 11 and Disability Services with 10.

Referral mix

- Housing & Shelter: 12 referrals.
- Food Insecurity & Nutrition: 11 referrals.
- Disability Services: 10 referrals.
- Senior & Older Adult Services: 9 referrals; Legal & Protective Services: 7.

Kinship Connections

The Kinship Connections chart shows the five presenting-need categories recorded for referrals during January–March 2026. The program recorded 27 total referrals.



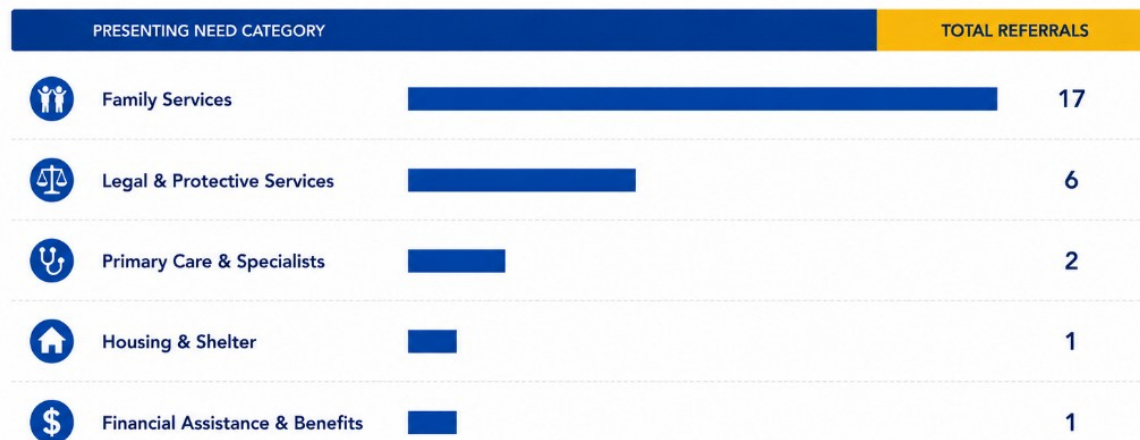
TOP PRESENTING NEEDS

KINSHIP CONNECTIONS OF WYOMING | JANUARY – MARCH 2026



27

TOTAL REFERRALS
JANUARY – MARCH 2026



WHAT STANDS OUT

Family Services was the dominant presenting need with 17 referrals—more than half of all Kinship referrals during the quarter.

Referral mix

- Family Services: 17 referrals.
- Legal & Protective Services: 6 referrals.
- Primary Care & Specialists: 2 referrals.
- Housing & Shelter and Financial Assistance & Benefits: 1 each.

Database & Resource Availability

Maintaining a current resource database is a core Wyoming 211 function. As of March 31, 2026, the database contained 1,295 agencies, 3,225 services, and 2,894 sites. The county table compares county-specific resources with multi-county/statewide services and shows year-over-year change.

RESOURCE AVAILABILITY BY COUNTY

WYOMING 211 | AS OF MARCH 31, 2026



TOTAL RESOURCES
AS OF MARCH 31, 2026

County	COUNTY SPECIFIC		MULTI-COUNTY AND STATEWIDE SERVICES		TOTAL RESOURCES PER COUNTY	
	County Specific as of 3/31/26	% Increase over last year	Multi-county and Statewide Services as of 3/31/26	% Increase over last year	Total Resources Per County as of 3/31/26	% Increase This Year
ALBANY	140	1%	675	0%	815	0%
BIG HORN	80	1%	644	0%	724	0%
CAMPBELL	111	3%	647	1%	758	1%
CARBON	108	0%	653	0%	761	0%
CONVERSE	63	-2%	651	0%	714	0%
CROOK	41	0%	640	0%	681	0%
FREMONT	179	1%	641	0%	820	0%
GOSHEN	56	-2%	662	0%	718	-1%
HOT SPRINGS	42	0%	640	0%	682	0%
JOHNSON	59	0%	645	1%	704	1%
LARAMIE	324	3%	684	0%	1008	1%
LINCOLN	105	0%	641	0%	746	0%
NATRONA	240	0%	660	0%	900	0%
NIOBRARA	32	0%	637	0%	669	0%
PARK	111	0%	645	0%	756	0%
PLATTE	65	-3%	659	0%	724	-1%
SHERIDAN	119	1%	648	1%	767	1%
SUBLETTE	55	0%	634	0%	689	0%
SWEETWATER	131	1%	641	0%	772	0%
TETON	71	0%	636	0%	707	0%
UINTA	86	1%	636	0%	722	0%
WASHAKIE	46	0%	635	0%	681	0%
WESTON	47	0%	638	0%	685	0%
AVERAGE INCREASE IN RESOURCES		0%		0%		0%

KEY TAKEAWAY

The database supported a broad statewide resource footprint across every county. Average resource growth was shown as 0% across the three comparison measures, while individual counties showed both increases and decreases in county-specific resources and total resources per county.

How to read this chart

- County-specific resources vary substantially by county, while multi-county and statewide services provide a more consistent statewide layer of access.
- Positive and negative percentages indicate change from the prior year for the measure shown.
- The table is a snapshot as of 3/31/26, so it should be read as a point-in-time inventory rather than a quarterly activity count.